



Family Care Follow Up

Your Virtual Aftercare Follow Up Solution

Family Care Follow Up Features:

- Fully Customizable Text Tracks and Surveys
- Text Messages and Surveys That Come From a Number Local to Your Funeral Home
- Birthday and Holiday Text Options
- Live Responders
- Ability to Respond to Families From Your Phone or Mobile App
- Auto Reply Message Option
- Data Analysis
- Call Forwarding
- No Boarding Fees
- No Contracts
- Annual Pay Discount Available
- Continuous Product Growth

Google Reviews and Star Ratings Generated from Our Program:

94%

94% of reviews from FCF partnered funeral homes are 5-star

4.9

The average FCF partnered funeral home has a 4.9 star overall rating



"They have helped me and my family twice with our loved ones. Such a wonderful bunch of people! They take such good care of the families, would recommend them to everyone!"



"Nice, small town feel. Helpful staff. Guide you through options, but let you select without pressure."



"Staff went above and beyond to help during our loss to make the arrangements. They answered all our questions and never pushed us to pick more expensive options. Very professional and highly recommend."



"The funeral home staff have helped my family many times. They go above and beyond to help you and continue to help you. I will always recommend them first."

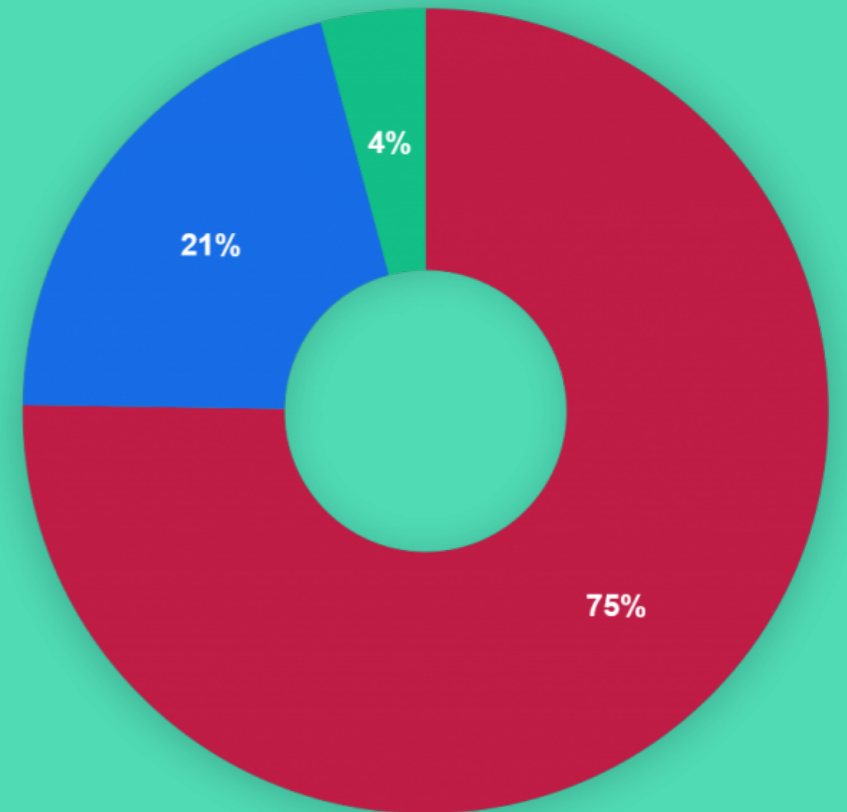


"This funeral home through my mother's passing was the best. In a bad and sorrowful situation they were kind, supportive, caring and patient with us. They went above and beyond what they needed to be. They have texted us several times since her passing to make sure we were ok. Thanks again to the entire staff."

Actual Responses From Our Families:

75% of people read EVERY text message they receive

21% only read from recognized senders, and only **4%** do not read text messages at all



“Thank you so much for checking on us. We have good days and bad days but we are doing ok. We appreciate all you have done for us in our time of loss. The care and sympathy you have shown us is beyond measure. Words cannot express our gratitude for all you have done. God bless you for all you have done.”

“Hi, thank you so much for your thoughtfulness. Tomorrow will be one year since my beloved went to Heaven. My family and I miss him every day. Knowing he is with the Lord helps us to get through this grief.”

“Hi, thanks for reaching out and checking on me. When my love passed you made the transition easier to deal with and took some of the burden off of me. Thanks for that help. As with any unexpected passing it was difficult but as time is passing I am happy to live with the memories of him. Thanks again.”

“Thanks. Let everyone know that I am doing better and taking it a day at a time. Thanks for everything. You all made my worst nightmare a lot easier.”

“Thank you so much. This is a kind outreach. We are all doing well as we know our mom is well in Heaven. Thank you though so much. Today marks three months.”

“Thank you for your needed kind words!”

Real-Life Texting Conversations We've Had With Our Families:

Thank you for everything. I miss my mommy.

We are so sorry for your loss. We are here if you need anything.

Thank you for everything. I didn't know what to do, I have never had a death that's close to me. You guys helped me figure out everything and I greatly appreciate it.

We're so glad to hear that, it is our honor to serve you during this difficult time. Take care.

Hey can you give me the website to order jewelry with my husband's thumb print? I'm sorry to bother you.

No bother at all!!! The website is www.Thumbies.com. We still have the fingerprint printed out for you if you would like to pick it up sometime.

My family loves everything about your place. Thanks.

Thank you so much. This is a kind outreach. We are all doing well as we know our mom is well in Heaven. Thank you though so much. Today marks three months.

You are very welcome. I am glad to hear you all are doing well knowing you will see your mother again one day. Please accept our condolences as I'm sure this day is especially hard for you and your family.

Yes. Moms day will be hard too. But good memories uplift us! Thanks again for reaching out.

Support Your Families With the Best Virtual and In-Person Grief Support:

GriefShare.org was created to help families and individuals navigate through loss and grief with support groups local to areas throughout the U.S.

GriefShare Resources Include:

- Weekly GriefShare groups that begin with a 30-minute video featuring experts on grief-related topics and helpful stories from others who have experienced loss
- Discussion groups that support your journey through grief
- A participant's guide that helps you process and cope with loss
- Encouraging Daily Emails
- Other online resources



Who We Are:

Here at Family Care Follow Up, we're proud to provide our customers with the simplest, most cost-effective aftercare program available. Our easy-to-navigate website is designed to meet your specific needs, as well as helping you build relationships and establish trust with your customers.

Family Care Follow Up is a small multifamily owned business. We have a dedicated team focused on serving your needs through continuous product growth and nurturing a user-friendly experience.

Do you like what you've seen? Are you interested in learning more about how Family Care Follow Up can serve you?



To schedule a demo, you can call or text us at:

513-967-3111

familycarefollowup.com